

# Beyond Banking Services – Empowering your Business

## 1. Legal Desk- Structured Legal Assistance Under One Roof

- Drafting & Vetting of Agreements, MOUs, NDAs
- Business registration and licensing support
- Legal advisory for contracts, compliance, and dispute resolution
- Property document verification and mortgage consultation

## 2. Customer Support- Dedicated Helpdesk for Every Customer

- Multi-channel support: Phone, Email, In-branch, WhatsApp
- Account management, loan query resolution, and service update.
- Grievance redressal with escalation matrix
- Customer experience insights and satisfaction tracking

## 3. Finance & Accounting Support-Extend Your CFO Capabilities

- Bookkeeping and ledger maintenance for MSMEs
- Budgeting and forecasting services
- Tax filing and GST return preparation assistance
- Payroll services and compliance advisory

## 4. Sales & Marketing Enablement- Helping You Reach the Right Customers

- Sales funnel and CRM consultation
- Marketing content strategy and design support
- Digital marketing guidance: social media, email, and SMS campaigns
- Support for events, branding, and lead generation campaigns

## 5. IT & Infrastructure Support- Technology to Power Growth

- Website, app, and e-commerce consultation
- Digital onboarding, KYC, and automation tools
- Cybersecurity advisory and IT audit services
- Hardware infrastructure planning and procurement support

## ➔ Why Choose Us?

- Integrated Support, Not Just Finance
- Dedicated Beyond Banking Suite
- Tailored for Startups & Growth-Stage Companies
- Premium Experience for HNI's
- End-to-End Partnership

## ➔ Get in Touch

These beyond banking services are tailored to uplift our members and customers by providing end-to-end support beyond finance – to sustain, scale, and succeed.

For More Information  
**+91 77940 10114**



Visit Our Website  
**<https://nkbank.in>**



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